

Introduction Overview

Title and lead for scheme/ Service: Redesign of Thorn Heys Respite Service. Norma Currie

Brief description of project/ change: This project concerns the interim redesign of the current service delivered by Cheshire and Wirral Partnership (CWP) in Thorn Heys, Oxton. This is a health respite (bed) service for adults with learning disabilities, their carers and

Current Stage of development: (business case/implementation/evaluation) We are currently undertaking joint needs assessment for all 9 clients that access this service. Once this has been completed a full consultation with families re next steps will be done.

Answer all questions with either positive, negative or neutral responses. If positive, please provide a rationale for each option. If any questions identify a potential negative impact, move onto the next box (Negative Impacts)

Area of Quality	Impact Question	Positive, Neutral or Negative	Rationale for each option if positive or neutral (if negative, see table below)
Duty of Quality	Could the proposal impact positively or negatively on any of the following - compliance with the Health and Social Care Act, partnerships,	Positive	With the redesign of the service, it is anticipated that
Patient Experience	Could the proposal impact positively or negatively on any of the following - positive survey results from patients, patient choice, personalised	Negative	
Patient Safety	Could the proposal impact positively or negatively on any of the following – safety, workforce, cross boundary care, systems in place to	Positive	There will be some impact for service users and their
Clinical Effectiveness	Could the proposal impact positively or negatively on evidence based practice, clinical leadership, 'get it right first time', clinical engagement	Positive	as identified above, the service specification will ensure
Prevention	Could the proposal impact positively or negatively on promotion of self-care, public health campaigns, people receiving the right care in the	Positive	in providing short breaks and emergency respite
Productivity and Innovation	Could the proposal impact positively or negatively on - the best setting to deliver best clinical and cost effective care; eliminating any	Positive	Through the use of a social care model of service
Vacancy Impact	Could the proposal impact positively or negatively as a result of staffing posts/skill mix, stability of any other service, impact on staff morale,	Negative	This will depend on the new model that is
Resource Impact	Could this proposal impact positively or negatively with regard to estates, workforce including staff development, community equipment	Positive	This will depend on the new model that is

Potential Negative Impacts

Answer all the areas of quality identified above as being negative along with the rationale and risk reducing strategies that will mitigate the risks

Area of Quality	Potential Negative impacts	Impact	Likelihood	Score	Rationale and risk reducing strategy
Duty of Quality				0	With the redesign of the service, it is anticipated that the
Patient Experience		2	2	4	There will be some impact for service users and their families in relation to a change in provider. CWP have provided this service for a number of years and therefore it is anticipated that there may be potential concerns and reluctance. However, this will be mitigated through consultation and engagement with service users and their families throughout the process.

<p>Patient Safety</p>				<p>0</p>	<p>the potential provider will be required to ensure proactive systems and processes to ensure the continued safety of service users who use the service. This will be specified in the service specification (including reference to safeguarding systems, incident reporting and lesson learnt evidence and infection prevention measures), monitored through contract performance forums and as required by CQC.</p>
<p>Clinical Effectiveness</p>				<p>0</p>	<p>as identified above, the service specification will ensure that the care delivered is in line with best practice evidence (including NICE guidelines) and quality assurance systems (internal and external audits) in place to maintain a high quality service.</p>

<p>Prevention</p>				<p>0</p>	<p>in providing short breaks and emergency respite provision, the service will aim to support the service user and their families in achieving their optimum wellbeing by facilitating a 'break' for both carers and service users, either as a planned intervention or at a time of crisis. This will help in maintaining the individual in their own home and community and minimising the use of inpatient</p>
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<p>Productivity and Innovation</p>				<p>0</p>	<p>Through the use of a social care model of service delivery, it is expected that the service provided will meet the identified personal needs of the service user, whilst also allowing reinvestment into community intensive support services for their interventions with those identified as needing more support (for e.g. to ensure successful transition) or when there is potential breakdown</p>
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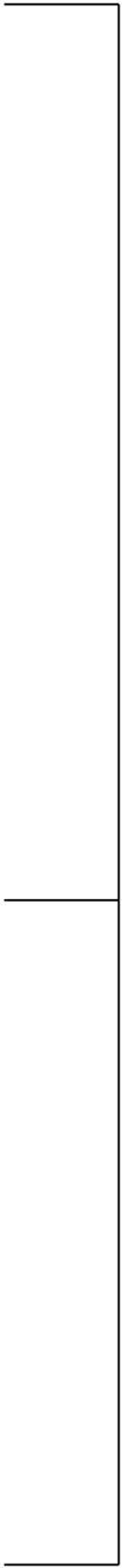
Vacancy Impact		2	2	4	There may be limited impact for the staff team currently in post in the service. It is anticipated that they will remain within CWP and redeployed elsewhere in the organisation. However, it is recognised that staff may be TUPED to the new provider if no reallocation can be found. Whilst this risk impact is minimal, measures such as consultation with staff and the as identified above the proposal will have a positive reso
Resource Impact				0	

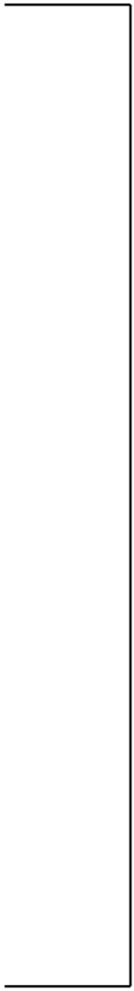
ANY NEGATIVE IMPACTS ANY NEGATIVE IMPACTS OVER 8 REQUIRE STAGE 2 COMPLETION

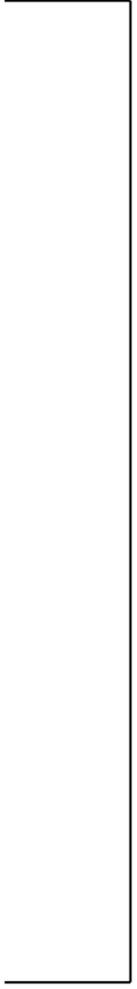
Involved members of staff:
Reviewed by:
Date of review:
Proposed frequency of review: Six monthly/ Quarterly/ Monthly/ Other please specify:
(minimum monitoring is six monthly (scores 6 or below), every 4 months (scores 8-9), quarterly (scores 10-12))



predominant







Source impact